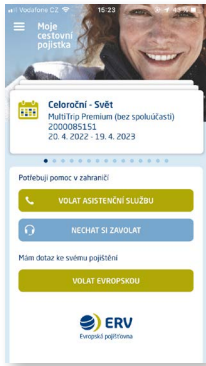


Travel Insurance in Your Phone Mobile Application Moje Evropská



QR for the app download



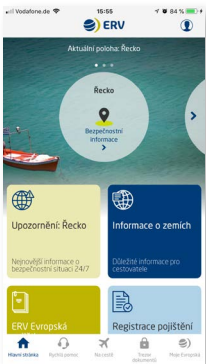
Android



iOS

Download our **Moje Evropská** mobile app for free and you will no longer have to carry unnecessary paperwork with you. Your phone will allow you to get instantly in touch with the assistance services, and provide **information on your insurance** and a useful **safe of documents** and practical **travel tips**.

Safe Travel Services Mobile Application ERV travel & care



QR for the app download. Use your policy no. as the registration code.



Android



iOS

The other mobile app, **ERV travel & care**, will provide you mainly with information on the **security situation and the health system** in any country in the world. Moreover, it will send you an instant **alert** if something important happens in the area you are travelling to. It will show you the way to proven **hospitals or pharmacies** and provide important **phone numbers**.

Why is ERV Evropská the Right Choice?

We are an insurance company, but just for travellers. We do things differently, since travelling is our life and has been more than 100 years. Each year, we personally verify the standard of medical care abroad. We have built our own network of assistance centres on every continent. Claims are settled fairly and within 7 working days. Over million clients a year make us No. 1 on the Czech market. You travel. We care.



We have won the Association of Czech Insurance Brokers' **Insurance Company of the Year** award fourteen times.



ERV Evropská has been voted **the best travel insurance company** by tourism professionals for sixteen years in a row.



We help, not only on your travels. We support the **Linka bezpečí**, a helpline for children in need.



We insure humanitarians of **People in Need**.

L-SGT-DL-23111 EN

ERV Evropská pojišťovna, a. s.
Křížkova 237/36a, 186 00 Praha 8
Travel insurance on-line on www.ERVpojistovna.cz
Customer Service 221 860 860
klient@ERVpojistovna.cz



4 Basic Variants 7 Extension Options

You can arrange SingleTrip travel insurance in 4 basic variants differing in the level of insurance coverage. Each includes at least medical expenses insurance, assistance services, personal effects and liability insurance. With 7 extension options, you can tailor it to your needs.



Trip Cancellation

We can help with cancellation fees if you have to cancel your trip for serious reasons.



Vehicle

We can arrange for the repair of your car abroad or its towing to the Czech Republic. We will also cover a Rent-A-Car accident deductible.



Winter Sports

We can extend your insurance to winter sports incl. liability. In the event of theft, we will help with the substitute equipment rental costs.



Hazardous Sports

We will stand by you when you embark on adrenaline or hazardous sports such as diving, via ferrata C or ski mountaineering.



Pets

We will pay for your pet's treatment abroad. We will help if they cause damage to someone else.



Emergency Situations

We will take care of the cost of substitute accommodation and transport if you have to stay abroad in quarantine for COVID-19.



Flights

We will refund your ticket if the airline cancels or delays your flight. We will enable you to buy essential items when your luggage is delayed.

SingleTrip Travel Insurance For Travels Full of Adventure or Relaxation



ERVpojistovna.cz

L-SGT-DL-23111 EN

Extension Options Trip Cancellation Insurance

You will appreciate it in case you have to cancel your trip. You can arrange it in two variants. Storno Plus offers more reasons for cancellation and a wider range of insured persons.

What are the variants	Storno		Storno Plus	
The maximum price of services we insure	500 000 Kč		500 000 Kč	
What health problems of yours and your co-travellers are covered?	insured	deductible	insured	deductible
Hospitalisation of traveller	✓	20%	✓	0%
Death of traveller	✓	20%	✓	0%
Traveller is bedridden (medical certificate)	✓	20%	✓	20%
Traveller is COVID-19 positive	✓	20%	✓	20%
What about other verifiable reasons?	insured	deductible	insured	deductible
Personal preventive quarantine of traveller			✓	20%
Other reasons of traveller incl. failure to meet health cond. for travel			✓	20%
Health problems of persons that were not supposed to travel			✓	20%
Other problems of persons that were not supposed to travel			✓	20%
How much it costs	% of the total price of services (trip, flight ticket, accomod., car rental, etc.)			
Standard price (premium)	4%		7%	
Discounted price with our travel insurance	3%		5%	

You can arrange the insurance within 3 working days after ordering the first travel service or payment of the tour (for "last-minute" tours, on the day of ordering/payment of the service/tour).

What makes our cancellation insurance unique

- You can choose from two interesting variants.
- You can cancel for almost any reason (Storno Plus).
- We will refund up to 100% of the amount you paid.

SingleTrip Travel Insurance Limits and Prices

What we will pay (limits in CZK)	Variant	Economy		Standard		Comfort		Premium	
		Evrope/World							
Medical Expenses	Medical expenses	5 000 000		10 000 000		25 000 000		100 000 000	
	Emergency dental treatment	25 000		25 000		40 000		60 000	
	Physiotherapy			60 000		90 000		120 000	
	Hospitalisation benefit					20 000 ¹⁾		30 000 ¹⁾	
	Psychologic assistance					10 000		20 000	
	Medical expenses COVID-19	✓ ²⁾		✓ ²⁾		✓ ²⁾		✓ ²⁾	
Assistance Services	Active assistance	unlimited							
	Transportation, reloc., repatr.	up to the medical expenses limit							
	Repriation of remains			150 000		150 000		150 000	
	Funeral expenses			150 000		150 000		150 000	
Escort	Accompanying, summoned			100 000		150 000		200 000	
Injury	Permanent disablement			400 000		600 000		1 200 000	
	Accidental death			200 000		300 000		600 000	
Personal Effects	Personal effects damage	10 000		20 000		60 000		100 000	
	Travel documents					10 000		20 000	
	Business effects					✓ ³⁾		✓ ³⁾	
Luggage Delay	Essential expenses					10 000 ⁴⁾		20 000 ⁴⁾	
Personal Liability	Bodily injury	1 000 000		3 000 000		6 000 000		18 000 000	
	Property damage	500 000		1 500 000		3 000 000		9 000 000	
	Legal expenses					200 000		400 000	
Departure	Missed							5 000	
	Delayed							5 000 ⁵⁾	
Travel Disruption	Travel curtailment							20 000	
	Travel interruption							50 000	
	Unused holiday							10 000 ⁶⁾	
Substit. employee	Substitute employee					25 000		50 000	

How much it costs (prices in CZK)	Variant	Economy		Standard		Comfort		Premium	
		Europe	World	Europe	World	Europe	World	Europe	World
Number of days (max. 360)	1-5	190	380	290	580	390	780	490	980
	6-10	290	580	440	880	560	1 120	740	1 480
	11-17	420	840	640	1 280	820	1 640	1 090	2 180
	18-24	570	1 140	860	1 720	1 090	2 180	1 490	2 980
	25-31	690	1 380	1 060	2 120	1 340	2 680	1 790	3 580
	32-45	940	1 880	1 440	2 880	1 840	3 680	2 490	4 980
	46-60	1 240	2 480	1 860	3 720	2 340	4 680	3 090	6 180
	61-90	1 790	3 580	2 690	5 380	3 440	6 880	4 490	8 980
	every next 30 days	690	1 380	1 060	2 120	1 340	2 680	1 790	3 580

The prices are valid for adult persons aged 18-69. Children 0-17 profit from 50% discount, adults 70+ pay double price due to a higher risk of health problems.

Extension Options Insurance Customization

Tailor your travel insurance to your needs.

What we will pay (limits in CZK)			Price in CZK
Vehicle	Repair, towing and subst. vehicle	50 000	(<5 days) 290
	Substitute transport and accomm.	20 000	(<30 days) 490
	Rent-A-Car accident - deductible	5 000	
Winter sport	Winter sports extension	✓	
	Substitute equipment rental	25% from p. effects ⁶⁾	+25%
	Extended Stay - Avalanche	10 000 ¹⁾	
Hazardous sports	Hazardous sports extension	✓	+100%
Pets	Veterinary expenses	20 000	(30 days) 90
	Pat owner liability	40 000	
Emerg. situations	Substitute accommodation	15 000 ^{2) 7)}	(30 days) 140
	Substitute return transport	15 000 ^{2) 7)}	
Flights	Compensation from airline (C2C)	✓	
	Luggage delay - essential expenses	10 000	160

Extension for **winter and hazardous sports** is not available with Economy variant.



Explanatory notes: 1) CZK 2 000 per day, 2) valid only in destinations with a low COVID-19 infection risk (green by MZV) 3) up to the personal effects limit, 4) CZK 5 000 for each 12 hours, 5) CZK 1 000 for each 6 hours, 6) CZK 1 000 per day, 7) 20% deductible

Europe means all european countries (incl. european parts of Russia and Transcaucasus), Canary Islands, Madeira, Azores and Mediterranean countries.