



Storno and Storno Plus insurance from ERV Evropská pojišťovna When you have to cancel your tour, flight ticket or accommodation

What makes our cancellation insurance unique

- You can choose from two interesting variants.
- You can cancel for almost any reason (Storno Plus).
- It may also apply to persons who were not supposed to travel.
- We calculate the premium as a fair percentage of the price of your tour, flight ticket or individual travel service.
- It also applies to your travel within the Czech Republic.
- We will refund up to 100% of the amount you paid.

What is good to know

- Contact us whenever you feel you have to cancel your trip for a serious reason.
- You can arrange the insurance within 3 working days after ordering a first travel service (for "last-minute" trips on the day of ordering the service) or payment of the tour.
- The minimum premium is 200 CZK.

What are the insurance variants?	Storno		Storno Plus	
The maximum price of services we insure	CZK 500 000 ¹⁾		CZK 500 000 ¹⁾	
What problems of yours and your co-travellers are covered?	insured	deductible	insured	deductible
Hospitalisation of traveller	✓	20%	✓	0%
Death of traveller	✓	20%	✓	0%
Traveller is bedridden (medical certificate)	✓	20%	✓	20%
Traveller is COVID-19 positive	✓	20%	✓	20%
What about other verifiable reasons?	insured	deductible	insured	deductible
Personal preventive quarantine of traveller			✓	20%
Other reasons of traveller including failure to meet health conditions for travel			✓	20%
Health problems of persons who were not supposed to travel			✓	20%
Other reasons of persons who were not supposed to travel			✓	20%
How much will it cost?	% of the total price of services (trip, flight ticket, accommodation, car rental etc.)			
Standard price (premium)	4%		7%	
Discounted price (premium) with our travel insurance	3%		5%	

1) The maximum price of travel services we insure in total per insurance contract, family, or all co-travellers. If you want to insure a more expensive trip or travel service, please contact us at 221 860 860.